i-Connect

October 2024

What is i-Connect?

- Secure encrypted portal

- Monthly upload of data direct from payrolls to Altair Administration System

- Detects changes from month to month

- Built-in integrity checking

What does i-Connect deliver?

- Starters

- Leavers

- CARE Pay

- Contributions

- Opt-in / Opt-out

- Personal data changes

- Address changes

- Service Breaks

Advantages

- Accurate and up-to-date data on records
- Data follows through to My Pension Portal – increases accuracy of member estimates
- Reduces the need for event notifications
- Monthly contribution reconciliation
- **Year End Returns no longer required**

Importance of accurate data

Pre 2014 Scheme

- All benefits based on final salary

You could get it right at the end…..

Post 2014 Scheme

- Benefits based on 2 salaries:
  - Final salary (old definition)*
  - Actual salary per year (including overtime and bonuses)
- Incorrect actual salary = Incorrect CARE pension for that year
- Assumed pensionable pay

Data requirements are more onerous – accurate record keeping is key

Importance of accurate data (continued)

Staffordshire Pension Fund — Local Government Pension Scheme

Public Service Pensions (Record Keeping) Regulations

HM Treasury

Pensions Ombudsman Service

The Pensions Regulator

GDPR 25 MAY 2018

Governance and administration of public service pension schemes

Local Government Pensions SAB England and Wales

Ministry of Housing, Communities & Local Government

Local Pension Board

Scheme Advisory Board

Data flow

Interaction between i-Connect , Employers and the Pension Scheme

Returns

Different formats – can depend on your own circumstances:

- Online Return (data manually typed in each month)
- CSV report from payroll

Onboarding Journey (CSV)

4 stage process

- Payroll Extract

- Staffordshire Pension Fund tests Extract

- Member Match

- Go Live

Timescales once Live

- Data file upload deadline is 19th of the following month
- Nothing to stop you uploading the monthly file as soon as you run your payroll
- Monthly in arrears

Questions